



Knoxville Center of the Deaf

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Dear Mr. Roberson,

July 25, 2007

Staff and deaf community leaders have heard the TRA-vCustomer presentation by Mike Lozynsky and appreciate the smooth transition that is taking place. We understand that operationally things will remain the same from our perspective. We are confident that the quality of service (which has been very high) will continue because of the skill, competence and hard work of Mike Lozynsky.

Sincerely,

Bob Rittenhouse, Ph.D.
Executive Director

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